



About Shiloh

Shiloh is a Christian charity offering temporary support for Rotherham adults who are homeless, at risk of homelessness or living in poverty. We are run by volunteers and supported with donations from the Rotherham community.

Opening Times - 9.30am-12.30pm. on Mondays, Wednesdays and Fridays.

Services – Our services are free and include the following:

Food	
Tea/coffee (9.30-12.30)	<i>Self-service from the dining room.</i>
Breakfast (9.30-10.30) & lunch (11.30-12.30)	<i>Please queue at the kitchen serving hatch.</i>
Clothing & Laundry	
Clothes, Shoes & Bedding Store	<i>Request at the information station.</i>
Laundry (Wash/Dry, detergent included)	<i>Request at the information station.</i>
Health & Wellbeing	
Shower & Shave (towels & toiletries included)	<i>Request at the information station.</i>
Medical Surgery (Nurses from Doncaster Gate)	<i>Nurses visit once a week to help anyone. Request at the information station.</i>
Hair Cuts	<i>Hair dresser visits once a week. Request at the information station.</i>
Activity Room (Pool, table tennis, table football)	<i>Request at the information station.</i>
Pastoral Support (from Elim Christian Centre and St Paul's Masbrough)	<i>Church leaders visit twice a week. Request at the information station or approach them direct.</i>
Housing & Benefits	
Key Choices (Housing)	<i>Staff visit us once a week. Request at the information station or approach them direct.</i>
Rush House (Housing & benefits)	
Crisis (Housing & benefits)	
Education & Training	
Rotherham College	<i>A variety of courses available to join any time. Please check the information station</i>
Crisis	
Northern College	
Supporting & Helping You	
Shiloh Mentors	<i>Our trained volunteers are on hand to support you to resolve problems and issues. Request at the information station or approach them direct.</i>

Shiloh's code of conduct



We require all our guests to abide by our code of conduct. This is to safeguard your wellbeing and the wellbeing of others in the building. We also ask all guests to engage with our staff and volunteers who are here to help you move towards living independently.

- We ask you to show courtesy to other guests and respect that they have needs as well as you. Our staff and volunteers are here to serve and help you, so please respect them and the role they have.
- If you are suspected to be under the influence of substances or intoxicated you will be asked to leave the building. This is for your safety and the safety of others at Shiloh.
- Shiloh is a place of refuge, somewhere people can relax and be free from life's problems outside. Abusive language, 'loud' behaviour and violence/threats are not accepted here.
- To help us to maintain a clean and safe building, we ask that you do not take food out of the dining room. The courtyard is not for food – as crumbs attract rats/mice.
- Please do not take drinks out of the dining room and onto carpeted floors. The only exception to this rule is if you are taking part in an activity in the classroom and the tutor has approved drinks in the room.
- Our services/activities are not open to everyone all the time. You must book activities and request services through the information desk.
- If you decide to leave Shiloh before we close, then you cannot return until the next service day.

If you consistently disrespect our code of conduct we may not be able to continue supporting you. You may be asked to leave the building either temporarily or permanently.